# 1.4 FEEDBACK SYSTEM

# 1.4.2 FEEDBACK ANALYSIS AND ACTION TAKEN REPORT

STAKEHOLDER AND DEPARTMENT WISE ACTION TAKEN REPORT 2022-2023



(Affiliated to University of Madras and Re-accredited at "A++" grade by NAAC)

Chennai - 600 034, India.

STAKEHOLDER'S FEEDBACK AND ACTION TAKEN REPORT 2022-2023 STUDENTS		
Need for more Industry relevant skills	Programme relevant Certificate courses are introduced - Financial Modeling (B.Com Students)	
Bridge gap between Industry and Academic skills	Technical and Soft skill training imparted through professional trainers	
Need to address personal issues that interfere with academic performances	Setting up of happiness corner and presence of professional counselor is ensured to address youth issues in a scientific manner	
The students, based on their internship experience, expressed a desire to undergo a course on analytics	New course on <b>Business Analytics</b> using Python is introduced for BBA programme	

<b>ALUMNI</b>		
Suggestions	Action taken	
Training of students for setting new Entrepreneurial Ventures	Many workshops were organized by the Incubation Centre of the College to train and encourage young and budding entrepreneurs	
Course on Business Analytics be offered to	Core course on Business Analytics is introduced	
Management students	for M.B.A programme	
Need for insights on HR Business Partnering	New course on HR Business Partnering is	
in the Curriculum	introduced for M.A HRM programme	
Course on Accounting Software would be	New course on Accounting Software introduced	
very helpful at the Post graduate level	for M.Com programme	
	Internet of Things and Digital Forensics is	
Courses on Digital Forensics to be offered for	introduced in the curriculum of B.Sc Computer	
computer science students	Science programmme	

FACULTY		
Suggestions	Action taken	
Course upgradation to suit current trends	Course content revamped with the feedback of industry experts and professionals, including prominent alumni in relevant fields	
Advanced course inputs to tackle preparation for competitive exams	Practicing professionals invited as guest faulty to share expertise and advanced form of inputs like investigative case analysis.	
Undertake multi-disciplinary courses to enhance chance of admissions to PG Programmes	Students encouraged to take up MOOC courses offered through SWAYAM, NEPTL portals on varied topics of interest	
Need for strengthening the knowledge base in psychology in the course <b>Work Psychology</b>	Work Psychology course syllabus is revised	

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EMPLOYERS		
Suggestions	Action taken	
To offer Courses that make students industry	20 Short term courses offered for Commerce	
ready	students during the year	
	Training sessions on Career building,	
Students to be trained on Team building and	Networking, Research and Analytical skill are	
Networking skills	conducted by professionals through placement	
Networking skins	cell of the college.	
To offer statistical analysis of business	New course on Business Statistics using R	
parameters using R for Commerce students	introduced for students of B.Com programmes	

#### **OUTCOMES**

The introduction of new courses and revision of syllabus content has led to the following outcomes:

- Updated curriculum enabling student's to possess strong conceptual knowledge in core principles and its application in diversified fields.
- Teaching methodology augmented through innovative ICT Techniques for better engagement
- Skill sets relating to the food industry, psycho-social skills, research skills, photography skills, data analytical skills strengthened.
- Entrepreneurial skills strengthened and refined through more activities as part of curriculum
- Technical and soft skill training expose students to effective leadership styles

Programmes	Suggestions	Action Taken
B.Com Accounting		The following short term courses are offered across all B.Com programmes during the academic year 2022-2023
& Finance		Cyber Security Audit
B.Com Marketing		Insolvency & Bankruptcy Code
Management	Industry experts suggested	Financial Modeling
	to offer more industry	Business simulation
B.Com Corporate	demanded courses for	HR for Operations
Secretaryship	commerce graduates to	Business Canvas Model
	equip students with	Strategic story telling for business
B.Com Finance	Com Finance employability skills and in	• FinTech
and Taxation		Data visualization & business intelligence
B.Com Honours	Digital Content creation	
		Personal Branding in Digital space
	Business Valuation	
		Data Analytics using R

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Programmes	Suggestions	Action Taken
		Corporate Restructuring-due diligence
		Filing of Returns
		Design thinking
		Marketing Analytics
		Retail Merchandising
		Digital marketing
		Webpreneurship
		Social entrepreneurship
		Fundamental & Technical Analysis of Stocks
B.B.A	Introduction of more Choice-based Electives	Knowledge Management, Managing services, Innovation Business Models and Entrepreneurship, Business Analytics using Python are offered as Elective courses during the year
B.Sc Computer Science	Introduction of courses to enhance domain specific knowledge	Courses on Operating System with Linux, Computer Networks and Wireshark, Data Analytics using Python, Internet of Things and Digital Forensics, C Programming and Visual Graphics are introduced during the academic year 2022-2023
B.C.A	New courses to be introduced in the curriculum based on industry trends	New Courses on Statistics for Computer Applications, Database System Concepts, Data Structures Using Python, Optimization Techniques using Open source tool, Software Engineering with DevOps, Web Programming, High Performance Computing, Machine Learning with Tensorflow are offered to students
B.Sc Data Science	Courses to include advanced OS concepts like Shell programming and also suggested to include security aspects in the course Data Communication and Network Security	Courses on Operating Systems and Shell Programming, Data Communication and Network Security are introduced

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Programmes	Suggestions	Action Taken
B.Sc Electronic Media	Revision of courses on Production and Graphic design	2D Graphics, Understanding Visual Media, Basics of Production Design courses are revised during the year
M.Sc. Food Technology and Management	Introduction of more Electives	Course- Food Entrepreneurship Development, Sensory Evaluation of Food are introduced as electives from the academic year.
B.A Economics	Introduction of more courses from allied domains to make the programme multidisciplinary to improve the employability and overall competitiveness of the Economics graduates	The following Allied courses are introduced  • Entrepreneurship Development and Small Business Management  • Marketing Management

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